

Emerson College

Back to School Essentials

A Message from the IT Help Desk

- ❑ Be sure to have a valid ECnet username and password (**you will receive this information in the mail prior to coming to campus, and also when you get your Emerson ID card at Orientation**). You'll use this password for your e-mail, to use the labs on campus, and other services, so hold on to it!
- ❑ Your computer should meet Emerson's recommended specifications outlined on the IT Help Desk computer purchasing website (<http://www.emerson.edu/helpdesk/purchasing>) so the IT Help Desk staff will be able to help you if you ever have a problem with your computer. Also, be sure to check out the available Educational Discounts!
- ❑ Update your operating system! An updated operating system free of viruses and spyware is required for access to the Emerson network. Plus, you want a computer that is virus free and safe to use, don't you? For more information see <http://www.emerson.edu/helpdesk/services/maintenance>
- ❑ Anti-virus software is required for access to the Emerson network. Fortunately, Emerson College offers Symantec AntiVirus for free! Just visit <http://rx.emerson.edu> when you arrive at Emerson to download Symantec.
- ❑ If you will be living in an Emerson College residence hall, you will want an Ethernet Cable (25 foot max.) to connect your computer to your room's Ethernet jack. The wireless network is also available but the wired will be much faster.
- ❑ Ensure that you have your license key for the copy of your computer's operating system. If you didn't buy it, the IT Help Desk can't fix it! You should also bring all software installation CDs and related licenses, just in case you need to re-install something at some point.
- ❑ A touch-tone phone is helpful to have in a residence hall room. That way you can easily be contacted by on-campus telephones. Cordless phones are **not** recommended, as they often interfere with the wireless network.
- ❑ The wireless network is available for your use but please note, **the use of routers or similar wireless devices (such as the Airport Express) are prohibited on campus.**
- ❑ It's very important to read and understand Emerson College's electronic policy so you will use the College's network in a legal ethical manner. You can find it at: <http://www.emerson.edu/helpdesk/policy>.